

# PROGRAM SCHEDULE

Wednesday, October 23, 2024

<b>11:00 am - 11:45 am</b>	Opening Ceremonies & Icebreakers
<b>11:45 am - 12:00 pm</b>	Introduction to Choose Your Own Adventure
<b>12:00 pm - 12:15 pm</b>	Break
<b>12:15 pm - 1:15 pm</b>	General Session
	Rockstar Resilience: From Burnout to Brilliance! <i>Andi Davison</i>
<b>1:15 pm - 1:30 pm</b>	Choose Your Own Adventure Session Selection
<b>1:30 pm - 3:30 pm</b>	Workshops
	Crafting and Achieving Meaningful Goals <i>Andi Davison</i>
	Communication Skills and Tough Conversations <i>Rebecca Rose</i>
	Customer Service vs the Experience Triangle <i>Jennifer Quammen and Ryan Smith</i>
<b>3:30 pm - 4:00 pm</b>	Break
<b>4:00 pm - 4:50 pm</b>	Choose Your Own Adventure Sessions
<b>4:50 pm - 5:00 pm</b>	Break
<b>5:00 pm - 6:15 pm</b>	Skills Challenge & Event Wrap Up

*\*Times are in ET*