

SCHEDULE OF EVENTS

Thursday, April 20

3:00pm	Registration Opens
6:00pm-7:00pm	Opening Ceremonies
7:00pm-8:00pm	Dinner
7:15pm-8:00pm	Opening Remarks & Choose Your Own Adventure Introduction
8:15pm-9:15pm	The 3 Questions
9:30pm-10:00pm	Keynote, <i>Andy Roark</i>
10:00pm-10:15pm	Choose Your Own Adventure Selection

Friday, April 21

7:30am-8:45am Breakfast

Sponsored by:



9:00am-10:00am Post-Pandemic Change Management

Andy Roark

10:15am-12:05pm

Workshops and Lectures

Gold Ballroom

Balancing Cost & Care for Staff Pets - New Approaches to Pet Staff Benefits *Adam Little*

Francis Marion Room

Creating Communication Boundaries With Your Team *Maria Pirita*

Poinsett Ballroom

Are They Willing To Wait For It? Making Wait Times Work For Your Team *Tyler Grogan*

Card Room

Building Resilience to Reduce Burnout *Amy Deshotel*

12:05pm-1:05pm Lunch

1:05pm-2:05pm Choose Your Own Adventure

2:05pm-2:15pm Stretch Break

2:15pm-3:15pm Choose Your Own Adventure

3:30pm-4:45pm Mic Drops

5:30pm-7:30pm Happy Hour at The Greenville Zoo!

*Shuttles will be leaving the Westin Poinsett (lower level, next to the parking garage) promptly at 5:15pm!



Saturday, April 22

7:00am-7:45am

Yoga & Meditation (Optional)

Join Jamie Holms and Kelly Capasso for an optional gentle yoga session followed by a guided meditation in the Poinsett Ballroom.

7:30am-8:45am

Breakfast

9:00am

GROUP PHOTO - DON'T BE LATE!

9:00am-10:00am

Table Topics

10:15am-12:05pm

Workshops and Lectures

Gold Ballroom

Balancing Cost & Care for Staff Pets - New Approaches to
Pet Staff Benefits *Adam Little*

Francis Marion
Room

Creating Communication Boundaries With Your Team
Maria Pirita

Poinsett Ballroom

Growth Mindset - Be Curious, Not Judgmental
Phil Richmond and Saye Clement

Card Room

Ramifications of Parlance i.e. Words Matter!
Sarah Wolff

12:05pm-12:30pm

Group Survey

12:30pm-12:30pm

Lunch

2:00pm-3:00pm

Choose Your Own Adventure

3:15pm-4:45pm

Prioritization Workshop or
Alternate Ending

5:00pm-5:15pm

3 More Questions

5:15pm-5:30pm

Feedback & Tribe Goodbyes!